

# Cisco Collaboration Services

Collaboration solutions can improve and accelerate processes while delivering the collaborative environment employees are looking for



## CISCO COLLABORATION SERVICE OFFERINGS

ConRes designs unified communications solutions – voice and video – that address security and scalability and help you maximize return on investments.

SERVICE OFFERING	USE CASES
Unified Communications Deployment	<ul style="list-style-type: none"> <li>• Call Processing, Unified Messaging, Instant Messaging &amp; Presence, Voice Gateways, Unified Border Element, Emergency Responder</li> <li>• Mobile Remote Access</li> <li>• Video Conferencing</li> <li>• Customer Contact Center</li> <li>• Collaboration endpoints</li> <li>• End User Training</li> <li>• Collaboration Network Readiness Assessment</li> </ul>
Unified Communications Migration Services	<ul style="list-style-type: none"> <li>• TDM/PBX migration to Cisco Collaboration</li> <li>• Migration strategy</li> <li>• Dial Plan design</li> <li>• Interoperability between platforms</li> <li>• End User training</li> <li>• Network Readiness Assessment</li> </ul>
Webex Teams Deployment Services	<ul style="list-style-type: none"> <li>• Webex Teams Business Value</li> <li>• Webex Teams Hybrid Integration                             <ul style="list-style-type: none"> <li>» Call Service</li> <li>» AD Sync</li> <li>» Calendar Service</li> </ul> </li> <li>• Webex Teams SSO enablement</li> <li>• Webex Teams user enablement</li> </ul>

## Collaboration Methodology

- **Business Discovery:** We work with you to understand your business operations. This allows us to implement a solution that will enhance user production and enablement
- **Design:** Our engineers perform detailed High & Low Level designs to compliment the implemented solution
- **Implement:** ConRes engineers will deploy a validated solution that meets your requirements and will scale for future growth
- **Monitor:** Our Managed Services offering is available for remote monitoring of your Collaboration deployment



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